



WEBSITE COMPLIANCE CHECK LIST

Merchant Code : _____

URL : _____

Area of Compliance	Status of Comply (Pls select, ✓)	Reason (If the Status is No)
A. CUSTOMER SERVICE SUPPORT		
1 Merchant's Identity, Location, Customer Service Contact Number & Address must be clearly indicated.	<input type="checkbox"/> Yes <input type="checkbox"/> No	
2 iPay88 Logo (with link to www.ipay88.com) must be clearly indicated.	<input type="checkbox"/> Yes <input type="checkbox"/> No	
3 Payment is processed by iPay88 Payment Gateway must be obviously indicated & displayed with the following clause: "Please note that your Payment is processed by Mobile88.com Sdn Bhd. The Name of Mobile88.com OR Mobile88.com Sdn Bhd will be shown on your Credit Card / Bank Statement and you will also receive a notification e-mail from iPay88 on this transaction."	<input type="checkbox"/> Yes <input type="checkbox"/> No	
4 Upon completion of Payment Transaction, Purchase / Transaction Receipt must be provided to Customer.	<input type="checkbox"/> Yes <input type="checkbox"/> No	
5 FAQ / User Guideline must be clearly indicated.	<input type="checkbox"/> Yes <input type="checkbox"/> No	
B. PRODUCTS AND/OR SERVICES POLICY		
1 Products and Services offered must be clearly indicated.	<input type="checkbox"/> Yes <input type="checkbox"/> No	
2 Merchant's Return / Refund Policy must be easily accessible and understandable.	<input type="checkbox"/> Yes <input type="checkbox"/> No	
C. LOGISTIC / DELIVERY		
1 Receipt Acknowledgement must be obtained from Customer once the Products and/or Services have been delivered to Customer.	<input type="checkbox"/> Yes <input type="checkbox"/> No	
D. SECURITY		
1 Digital Signature implemented.	<input type="checkbox"/> Yes <input type="checkbox"/> No	
2 Server Requery implemented.	<input type="checkbox"/> Yes <input type="checkbox"/> No	
E. FRAUD PREVENTION		
1 Customer Verification must be implemented	<input type="checkbox"/> Yes <input type="checkbox"/> No	
2 Fully aware that chargeback is full responsibility of merchant	<input type="checkbox"/> Yes <input type="checkbox"/> No	
F. OTHERS		
1 Submission of Merchant Agreement	<input type="checkbox"/> Yes <input type="checkbox"/> No	
2 Payment of Set Up Cost and/or Maintenance Fee	<input type="checkbox"/> Yes <input type="checkbox"/> No	
G. MERCHANT'S ACKNOWLEDGEMENT		H. FOR OFFICE USE ONLY
I/We agree & have complied all the terms stated herein. *Note: Failure in complying one of the above term, M88 will reserve the right to terminate the E-Commerce Service that is subscribed by Merchant.		Remarks :
Name:	Signature & Company Stamp :	Evaluated by:
Position:		Acknowledged by:
Date:		Approved by: